

## Client

A Global Bank with a very large UK presence, required a quick turnaround fully managed deployment within the UK.

## Challenges

The UK branch desktop refresh project was initiated by the bank to address some key performance issues being seen within the environment at the time. The customer also had a very tight time constraint in which to finish the project.

## Solution

The processes and methodologies that made up this solution all contributed to a successful project across a short deployment period of 3 months. A unique challenge on this project was that every device had to be tracked to a specific desk location within a specific store, for that device to function correctly. This meant detailed asset tracking throughout the storage, configuration, delivery and deployment process.

## Microteam Delivered

- 22,000 client devices
- Full project-managed swap out of PC's in all branches.
- Build centre connection to client network through secure line with a high daily output required to meet the deadline.
- Full customisation of equipment using SCCM technology
- 720 Branch locations across the UK
- High security warehousing for 3-month period
- Specific per device customisation to include BIOS work and Asset Tagging
- Regular flexible deliveries to coincide with deployment schedule
- Packaging and waste management
- Comprehensive deployment to include; PC swap out, New PC acceptance, PC's had to be installed to specific desk locations.
- Regular flexible collections to minimise impact of storage at client site